Women in the workplace: how better data can lead to systemic change

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Gender and Work in Global Value Chains: Capturing the Gains?

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BEAM Webinar – January 2020

About Work and Opportunities for Women (WOW)

What is WOW?

- DFID's flagship programme on women's economic empowerment
- Five-year programme that aims to enhance the economic empowerment of 300,000 women working in global value chains and work with 35 DFID economic development programmes to increase the numbers of women beneficiaries

How will WOW achieve its goal?

- 1. Supporting businesses, organisations and programmes that are ready and willing to act on women's economic empowerment (WEE);
- 2. Enabling players across the supply chain ecosystem to drive change; and
- Influencing the UK and global agenda on women's economic empowerment.



How does WOW work?

WOW is being delivered by a consortium of global experts, across four key outputs:

Business Partnerships

Partnerships with business to improve women's participation in supply chains

Helpdesk

Increased knowledge and support for delivering women's economic empowerment through economic development programmes

Research

Partnerships with business to improve data and transparency on women's work in supply chains

WOW Fund

Support to multiple partnerships and initiatives that respond to the recommendations of the UN HLP report on Women's **Economic Empowerment report**



Global Value Chain & Market Systems Approaches



Global Value Chain (GVC):

- Consumer focused
- Buyer driven and coordinated
- Governance:
 - Quality Standards
 - Cost (price points)
 - Consistency JIT

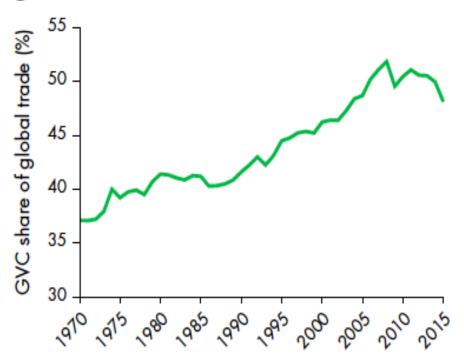
Market Systems Development (MSD):

- Pro-poor focused
- Producer market access driven
- Business enabling environment (BEE):
 - Local actors/governments
 - Market support services
 - Crowding in scaling up



Global Value Chains (GVC) and Workers

Figure 1.2 GVC trade grew rapidly in the 1990s but stagnated after the 2008 global financial crisis



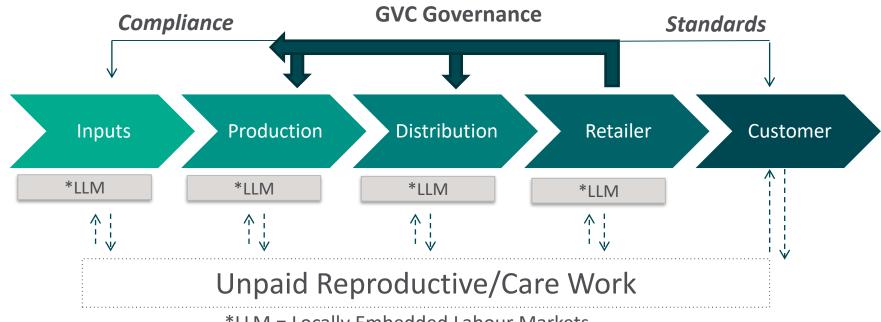
(In)visibility of women workers:

- In 40 OECD and middleincome economies est. 453 million jobs in GVCs
- 42% female (ILO 2015)
- But excludes:
 - Lower income countries
 - Lower GVC tiers
 - Casual, seasonal, informal workers
 - Smallholder contributing family labour

Source: World Development Report 2020



Gender Analysis of GVCs



*LLM = Locally Embedded Labour Markets

World Development Report 2020 – GVC firms vs. non-GVC firms:

- Deliver better jobs, but employment complex
- Employ more women
- Contribute to poverty reduction by raising incomes

But

- GVC gains distributed unequally within and between countries
- Gender glass ceiling predominant

Commercialisation of Household Work

Lower GVC tiers

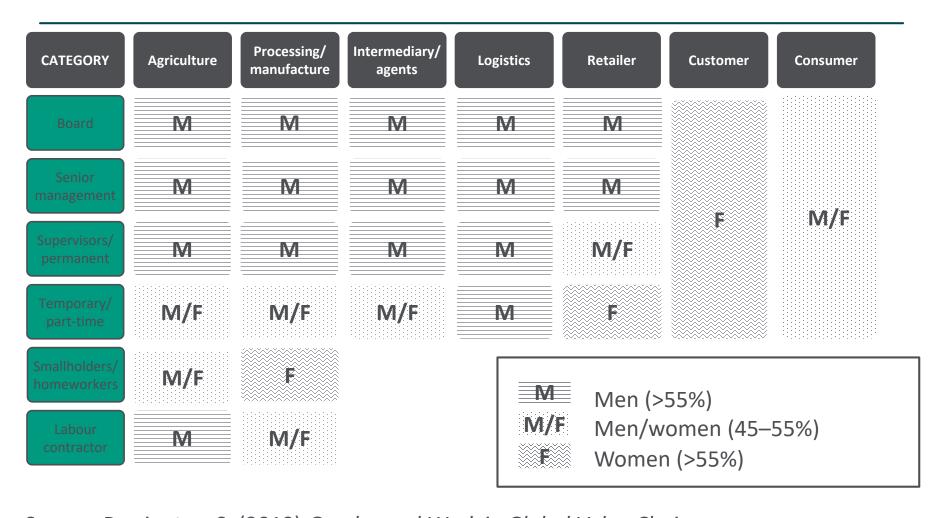


Higher GVC tiers





Illustrative Gender Mapping of Agri-food Value Chain



Source: Barrientos, S. (2019) *Gender and Work in Global Value Chains:* Capturing the Gains? Cambridge University Press



Data Gaps: (In)Visibility of Women workers in GVCs

- Data Sources:
 - Supplier HR
 - Buyer sourcing
 - Social Compliance
 - Gender Initiatives/M&E
 - ILO/OECD TiVA

Collection

Gaps

Recording:

Fragmented

- Supplier data confidential
- Sourcing team gaps
- Audit data hidden & overwritten
- Data discrepancies

- Supplier confidentiality
- Buyer reporting aggregated
- Social compliance confidential
- Initiatives/ M&E variable or gender data not requested

Reporting:

Poor



WOW Data Sources and Learning

Social compliance:

- Failed on gender discrimination/harassment
- BUT potential source of aggregate gender data

Company Data Access

- Data systems/availability varies by company
- Gender mappings informative + gaps, discrepancies identified

Garment GGVC Mapping

- Innovation, shifting gender ratios
- Leadership 'pipeline' blockages

Agrifood GGVC Mapping

- Gender (in)visibility at smallholder level
- Leverage potential to enhance visibility (beans/tea)



Enhancing Gender Visibility in GVCs Critical

- Gender (in)visibility and data gaps critical problem
 - Systemic gender glass ceiling across GVCs invisible
 - Companies beginning to recognize and tackle issue
 - Some companies committed to promoting women in GVCs
- Scaling Up Cohesion and Collaboration
 - Common indicators e.g. Gender Data and Impact Framework (BSR, ISEAL etc.)
 - Collaboration building across companies and wider stakeholders
- Good for Business, Women and Sustainable Development
 - Risk, Resilience, Reporting of companies
 - Enhances women's well-being and economic empowerment
 - Promotes and informs wider policy strategies e.g. UNGP and SDGs







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About the Arab Women's Enterprise Fund (AWEF)

Where?

 Middle East and North Africa (MENA) is a region with lowest econ participation of women in the world

Why?

 Increase economic opportunities for 150,000 poor women in Jordan and Egypt by 2020

How?

- Use a market systems approach to address barriers women face in target markets
- Measure impact through increased access and agency



How AWEF uses data

Analyze

 Identify constraints and opportunities for business and women in the target sectors

Monitor & Learn

 Monitor and pivot interventions in response to emerging results

Document the Business Case

• Document results that can encourage replication within the market

Measure

Capture systemic change within the market



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Egypt RMG Sector –Key Constraints

SECTOR OVERVIEW

- Ready Made Garments (RMG) is a strategic sector for the national economy contributing 2.25% of GDP.
- Women's workforce participation in the sector stands only at 45% as compared to the global benchmark of 80%.

KEY CONSTRAINTS

- Low productivity (assessed at average 52% of potential) is a leading constraint and barrier to Egyptian RMG sector expanding its global share.
- The under-representation of women in the Egyptian RMG workforce is one of the leading causes of this low productivity
- Poor treatment at work is the number one reason women leave RMG jobs.



AWEF RMG Interventions

Gender-Sensitive Recruitment

Creation of new formal gender-sensitive recruitment channels for blue collar women workers.

Supervisory Skills Training Access to supervisory skills training (SST) by RMG sector firms to improve supervisor treatment of workers.

Choosing the right partner:

- Arafa Holdings is one of the largest RMG exporters and employers in the country.
- Approximately 3,000 women are employed in both factories, and Arafa is viewed as the market standard within the industry.
- CEO of Arafa is female and management showed strong interest in addressing low recruitment & retention of women



RMG – Documenting the Business Case

Improved levels of workers satisfaction & motivation

Improved turnover & absenteeism

1720 workers recruited through referrals

Product quality improvement for 42% of trained supervisors

Improved productivity & quality of work

Reduced time spent in conflict resolution

Arafa more likely to retain contracts and increase sales

Improved performance in audits



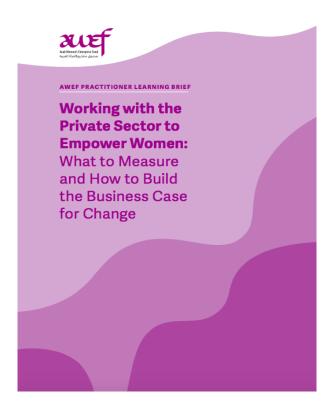






AWEF Practitioner Learning Brief

- Brief builds on AWEF experience and 17 case studies from wider practitioner community
- Download at: https://beamexchange.org/resources/1240/





How AWEF uses data - Jordan

Analyze

 Identify constraints and opportunities for business and women in the target sectors

Monitor & Learn

 Monitor and pivot interventions in response to emerging results

Document the Business Case

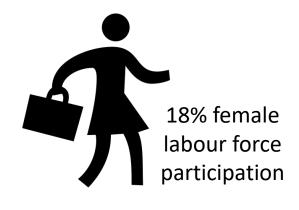
• Document results that can encourage replication within the market

Measure

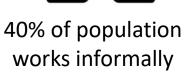
• Capture systemic change within the market



Jordan – using data to identify constraints and opportunities









2,029t per annum 80-90% produced informally at home

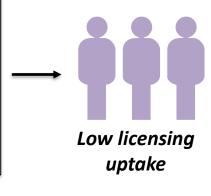


33.6% of women own bank accounts



Jordan – using data to learn and pivot strategies for greater impact

AWEF
facilitates
introduction
of new
licensing
process for
home-based
businesses



Low awareness of potential of licensing process

Intervention 1: Role models intervention

WHY?



Fear of formalisation and taxation

Intervention 3:
Partnership wit

Partnership with Ministry of Social Development

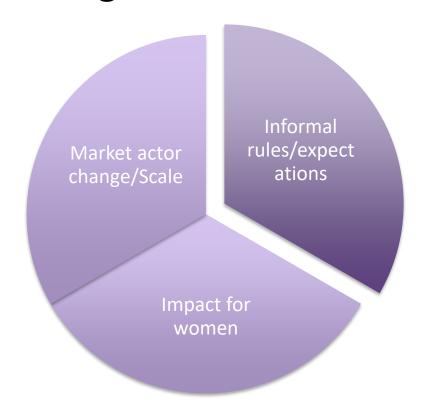
Partnership with tax authority

Intervention 2:

Fear of losing social security benefits



Jordan – Using data to drive systemic change





AWEF Lessons Learnt



Importance of a flexible MRM system



Don't rush to define the informal rules



Being comfortable with monitoring can take time